



## **NEWS ANNOUNCEMENT**

*For Immediate Release*

### **State Street Bank and Trust Company Continues to Recognize Softlinx as a First Tier IT Supplier in its Vendor Referral Program**

Westford, MASS. (October 20, 2002)—State Street Bank and Trust Company (NYSE: STT), the world's leading financial services company, re-elects Softlinx to its first tier supplier status in recognition of Softlinx' continued excellence in meeting customer demands and delivering satisfactory support. State Street has been using Softlinx' award-winning Replix® Fax Messaging solution for its mission critical, financial trading applications since 1996, and awarded Softlinx with a recognition as a First Tier Supplier initially in 1999.

"We're delighted to be honored by a company with State Street's reputation as the leading global financial service organization that demands the highest standards in information technology solutions," said Dr. Hikyu Lee, chief executive officer of Softlinx. "State Street's continued endorsement of our product and client support quality as a First-Tier Supplier is a result of our commitment to customer success and total satisfaction."

Softlinx in the past delivered high-performance, fail-safe production faxing systems and solutions to State Street and has been supporting State Street's stringent business communications requirements of fail-safe fax messaging and integration with their business applications based on industry strength Unix messaging server platform and fax communications subsystem. Custom image document processing in real-time as the inbound fax is received provided State Street customers an immediate confirmation on their transaction and other customer benefits.

"In the past, State Street Bank and Trust Company has benefited from its association and working relationship with your company. We recognize that continuing to work together will be beneficial and profitable for both organizations," said James E. Holdman, vice president of State Street Bank and Trust Company in his recent letter to Softlinx. "In recognition of your past efforts and our current good working relationship, I will be your reference to any corporation you may be attempting to sell, and speak of the experience we have had with your company here at State Street and recommend to the appropriate purchasing person that they strongly consider you as a supplier."

#### **About State Street Bank and Trust Company**

Founded as a bank in 1792 in Boston, Massachusetts, State Street Bank and Trust Company (NYSE: STT) today offers a broad and flexible product line, leading-edge technology, and 19,500 employees focused on providing state-of-the-art service, anywhere, in any currency. State Street clients include mutual fund companies and other investment managers, corporations, public pension funds, unions, non-profit organizations, and families and individuals, who look to

State Street for custody and management of their assets; accounting, daily pricing, and administration of their funds; the information and analytical tools that help them make investment decisions; and the foreign exchange, cash management, credit, and electronic trading services that help them negotiate complex, global financial markets efficiently and effectively. With \$5.7 trillion in assets under custody and \$707 billion in assets under management, State Street Corporation is the world's leading specialist in meeting the needs of sophisticated global investors.

### **About Softlinx**

Softlinx is a global provider of business communications solutions, offering products and services that are designed to increase revenue, productivity and cost-savings. Building on its strength in the enterprise messaging technologies and solution integration expertise, Softlinx helps customers better manage their information delivery, access and interaction with their employees, partners and customers for their e-document delivery, unified communications and mobile business needs. Its Replix® family of products, built on an Internet-scale, standards-compliant platform, power business communications needs of major multinational corporations worldwide. For more information visit <http://www.softlinx.com> or call 1-800-899-7724.

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