



NEWS ANNOUNCEMENT

For Immediate Release

IBM continues to expand its deployment of Softlinx' Replix Internet Fax Messaging solution to its global locations

Westford, MA (September 10, 2004)—IBM Corporation, the world's largest information technology company, continues its global deployment of Replix Fax for Domino solution from Softlinx into Hong Kong, Singapore and Australia. IBM selected the Replix Internet Fax Messaging solution for its internal use because of its tight integration with Domino, mainframe application integration, multi-platform support, flexible architecture, high performance, and excellent customer support.

“Since the initial deployment of our Replix Fax Messaging solution for IBM's desktop and application faxing users in N. America and EMEA, Softlinx has been working closely with IBM providing priority support for its worldwide deployment,” said Frank Woo, President of Softlinx, “In addition to the U.S., the Replix Fax Messaging solution now provides global IP-based faxing service to IBM locations across five continents at numerous locations in EMEA, Asia Pacific, Australia and South America. We are proud of the time and effort that we put into building a world class fax solution, and are more than pleased that IBM saw the product's value and decided to roll out Replix to its workforce worldwide.”

“While there are many fax solution vendors supplying low-end solutions that may be perfectly suited to handle small to medium size environments, the architecture that is needed to support such a large scale deployment has to be open, scalable and above all proven. By keeping a keen eye on the requirements of large organizations while developing Replix, we were able to architect a system that is capable of handling hundreds of thousands of users. You don't get that kind of performance by luck, it takes a lot of hard work, and a deep understanding of how to optimize the delivery and reliability of fax services. Going forward, Softlinx will be closely aligning our products with IBM's platform strategy banking on the success of this deployment,” concludes Frank.

Softlinx is a premier provider of Internet and Intranet fax messaging and e-document delivery solutions for major corporations worldwide. With its Replix family of products, Softlinx provides customers with best-of-breed eBusiness communication solutions. Founded in 1993, Softlinx, Inc. is a privately-held corporation headquartered in Westford, MA.

Softlinx Contact:

Frank Woo

COO

Phone: +1.978.392.0001 x309