



NEWS ANNOUNCEMENT

For Immediate Release

State Street Corporation Continues to Recognize Softlinx, Inc. as The First Tier IT Supplier

WESTFORD, Mass.--(BUSINESS WIRE)—September 28, 2004—Softlinx, Inc., a Minority-Owned Small Business and a member of NEMSDC, Westford, MA based supplier of integrated document management and enterprise fax solutions, has been recognized by State Street Corporation as a First Tier Supplier and included in their First Tier Supplier Referral Program since 1999.

Softlinx earned this recognition through the quality of its software products and the responsiveness of its technical support and engineering services. Softlinx first became an information technology solutions supplier to State Street Corporation by providing a mission-critical software solution for document delivery via fax and associated development and support services in 1996. After three years of proven performance, Softlinx earned the status of a preferred supplier via listing in the State Street Corporation's First Tier Supplier Referral Program. Over the past six years, Softlinx has continued to enhance and support the functionality of its fax document delivery solution for State Street Corporation in order to provide the best possible combination of performance, reliability and platform support.

The fax document delivery solution at State Street Corporation must perform with 100% accuracy and reliability. Any potential issues must be investigated and resolved immediately to ensure uninterrupted operation and avoid potential customer liabilities. The ability to work in this environment has been engineered into the solution delivered to State Street Corporation and the reliability has been proven by State Street Corporation over the years of their use of the system. Softlinx support services include system consulting, guaranteed response times, and guaranteed delivery times for problem resolution and product enhancements.

"We are proud of our long term, successful relationship with State Street Corporation built through our commitment to quality and total customer satisfaction." said Dr. Hikyu Lee, CEO and founder of Softlinx. "Being a leading global financial service organization, State Street Corporation's environment demands the highest IT solution standards in reliability and performance to support its mission critical nature of business transactions. At State Street Corporation, we set the standards for how we work with all of our customers. You can not ask for a better business customer than State Street Corporation."

Dr Lee, originally from South Korea, came to the United States in 1975 to pursue his advanced education at Princeton University. He incorporated Softlinx in 1993 with the idea of supplying innovative business communications and document management solutions to major corporations worldwide. Along with award-winning fax server products on Linux, Windows, and Solaris, Softlinx, currently provides enterprise document management and archiving solutions, integrated document capture and routing solutions, and email attachment management products that provide significant ROI to the customers.

"In the past, State Street Bank and Trust Company has benefited from its association and working relationship with your company. We recognize that continuing to work together will be beneficial and profitable for both organizations," said James E. Holdman, vice president of State Street Bank and Trust Company in his letter to Softlinx acknowledging Softlinx' selection into its First Tier Supplier Referral Program. "Our experience and dedication at State Street has led to many additional opportunities with large financial service institutions. Each of these customers is highly valued, and enjoys the same level of service as State Street. We look forward to many more years of continued growth by maintaining this level of professionalism and product innovation" concludes Dr Lee.

About State Street Corporation

Founded in 1792 in Boston, Massachusetts, State Street Corporation (NYSE: STT) today offers an unrivaled breadth of products and services, leading-edge technology, and 19,850 employees focused on providing state-of-the-art service to the global investment community. State Street maintains offices in more than 20 countries covering all major investment centers, and more than 100 financial markets. State Street's clients are among the most sophisticated institutional and individual investors in the world - investment managers, pension plan sponsors, collective investment fund managers, banks, corporations, not-for-profit organizations and high-net-worth individuals. State Street has earned its reputation as a leader by successfully meeting the changing needs of its clients for more than 200 years by leveraging the strength of an integrated global network and an impressive infrastructure that can support even the most complex investment strategy in virtually any market. With more than \$9.1 trillion in assets under custody and in excess of \$1.2 trillion under management, State Street Corporation is an undisputable world leader in financial services.

About Softlinx, Inc.

Founded in 1993, Softlinx, Inc. is a leading provider of software and professional services for enterprise fax, e-document delivery and integrated document management solutions. Softlinx solutions offer fast, quantifiable return-on-investment (ROI). Softlinx enables its customers to better manage their critical business processes, information delivery and collaboration with customers, partners and employees. Its award winning Replix® and Atomic® product lines are used worldwide for Integrated Document Management, Enterprise Fax Management and Email Attachment Management. For more information, visit www.softlinx.com or call 1-800-899-7724.

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